TECH TEAM NEWSLETTER: MARCH 2023

March monthly drop in meeting recap:

- Agenda
- Key takeaway: Check in with the tech team from Wayne County Schools and several others, to learn what has contributed to their success so far as well as future plans.

View the recording here.

New Hanover County

Granville County

Columbus County Spotlight

- Team Facilitators: Anthony Martin, Kelly Jones, Tom McLam
- They have moved spaces. They have doubled the classroom space with added cabinetry and great storage.
- They have been supporting their school's technology through the student help desk. The district has not had any technology work orders to compete in over a month.
- They have established a depot repair system for their feeder schools. If they have a broken Chromebook, they can send it to them to repair via the district's courier system.
- Their district technology department is now open to internships, and they will discuss how that will look soon.

Granville County Spotlight

- Team facilitators: Yvette Bryant, Ernie Conner, Sherry Ballentine, Tamara Rodenbaugh
- The GCPS STAR Team's Marketing and Promotional Division has developed a program to promote our own Digital Learning Day on March 15th. This team created the flyers and marketing materials and will lead the program.

Important Updates

- Apple introduced new IT curriculum and certifications. It is online and free to anyone. See more here.
- Special shoutout to Spotsylvania High School's Kristi Rice, who shared the games she uses with her students with Dell's Cybersecurity Networking Group. Her presentation as well as other resources shared can be found here.

New Hanover County Spotlight

- Team Facilitator: Demarcus Nixon
- The Student Tech Teams, supervised by the Technology Division's Help Desk Manager, Amy York, are available to support students with their one-to-one devices, as well as to assist/shadow the on-site Area Technical Coordinator with various tasks pertaining to technology. The teams are also a part of a Canvas course with modules teaching them about customer service skills, business ethics, business communication, network security, internet safety and emerging technologies. At the end of the semester, students give a final presentation about their experience in the internship.
- In April, all the Student Tech Teams will participate in a training day and tour of the Technology Division. Students will hear from various shops within the Technology Division, including AV, Help Desk, Networking, Client Services and Digital Teaching and Learning Specialists, and will be able to ask questions and participate in some hands-on activities.

Reminder:

- If you've been put in contact with an industry professional about speaking to your students in person, don't forget to follow up with them. They are excited to share their expertise, but need specifics to plan their visit.
  - Don't worry if you haven't heard anything, as there are several other companies interested in doing virtual speaking engagements, which would be open to all